

# The Baldons and Nuneham Community Society Ltd.

## Feedback document from AGM 21 May 2014

- Excellent first year. Very impressed with Matt's approach and management of the pub.
- Great new dining room/garden
- Events. Music, beer festivals
- Menu. Good compromise quality/value. Great to see so many people using the pub.
- Only one negative – couldn't get a group of friends for brunch as the pub was unexpectedly closed!

*Great result in the first year. A number of people have suggested that there could be some more basic food at lower prices.*

Good to see the car park full in the middle of the week. Looking forward to enjoying the summer days/evenings in the garden although the garden could be tidied.

Congratulations to everyone on a fantastic first year. I heard a comment recently on the pub. A gentleman was out driving and came to the village and said "what a little gem of a pub it was my first visit and certainly will not be my last". I have been asked many times when the pub is going to provide more disabled facilities, ie parking, ramps and a toilet.

I would like to add my congratulations to everyone who has contributed to making our pub a thriving business and a focus for the community. I am very keen that we do not focus only on profit, rather that we do find a balance between a pub meeting point and a full blown restaurant. In this business I would not want to "sweat the asset". A more relaxed approach is needed, ie I am strongly in favour of creating a "pubby" area.

*A hearty and huge "congratulations" to all involved in making the pub's first year a successful one. Although I realise that square footage and the use thereof has a fluctuating price/value, I was glad to hear that Matt agrees in principle to the creation of a "pub area" at some stage.*

Brilliant first year. Well done all concerned. Great vibe at pub, friendly staff...only gripe – is food going too "up market"? Need balance of basic vs gourmet.

*As a customer and a villager I have always found Matt courteous, willing to help, enthusiastic about his job and the village. He seems to have kept his crowd of girls and boys who help him together. They appear to be the same lot who on the whole have been with him all along. There's a lot to be said for that.*

Initially I had one or two bad experiences when eating, however as the committee promised things have greatly improved and on my recent visit the food was excellent. Matt has proved to be a good choice and this has been borne out by the number of customers from both inside and outside the village. I would still like to see even more consistency as far as the food is concerned and maybe a more varied choice especially at lunchtime.

I love the specials and usually order from them if I can as I have eaten most of the main menu! Having to pre-order food choices is disappointing as it takes out the specials and spontaneous choices. Also, if the menu changed more frequently this might not be as big an issue.

Are there any figures on how many people are turned away?

More salads and fresh fish?

*Could we have more variety for the veggies – for villagers that would like to eat at the stars several times within the timescale of a particular menu the veggies among us find ourselves having to choose the same thing again and again. The salads idea is great – could have lots of veggie variety there. Also a need to remember that many meat eaters are more than happy to eat veggie food if it's the right thing. Otherwise, great pub, lots of people from round about South Oxfordshire comment very favourably too.*

Pub was closed on a Sunday night?

*Instigate a community table – max party of 4 but random people can join it?*

*More veggie options and fish please! How about a grilled/roast fish of the day with salad or chips or both?*